



PRIVACY & CONFIDENTIALITY

April 2026

Overview

Scars of Victory is committed to protecting the privacy and confidentiality of all individuals who engage with the organisation.

We recognise that participants may share personal and sensitive information, and we take responsibility for handling this information with care and respect.

Collection of Information

Scars of Victory may collect basic personal information for the purpose of delivering programs and services.

This may include:

- Name and contact details
- Relevant information shared during participation
- Information provided through forms or communication

Information is collected only where necessary and appropriate.

Use of Information

Personal information is used to:

- Support participation in programs and activities
- Respond to enquiries, concerns, or incidents
- Improve services and program delivery

Information is not used for purposes outside of the organisation's activities.

Storage and Access

All information is stored securely and accessed only by authorised individuals where necessary.

Scars of Victory takes reasonable steps to protect information from misuse, loss, or unauthorised access.

Confidentiality

Information shared within programs is treated with confidentiality.

Participants are expected to respect the privacy of others, and organisational representatives are responsible for maintaining appropriate confidentiality practices.

Limits of Privacy

There may be situations where information needs to be shared, including:

- Where there is a risk of harm to an individual or others
- Where required by law
- Where referral to external services is necessary

In such cases, information will be handled carefully and only shared where appropriate.